

## **Ohio Medicaid Contact Reference Guide**

### **Ohio Department of Medicaid (ODM)**

Online- [medicaid.ohio.gov](http://medicaid.ohio.gov)  
866-841-0002

### **Interactive Voice Response System (IVR)**

**Out of State Provider Assistance**  
800-686-1516

### **Pharmacy Point of Sale (POS) Program**

General Information 877-518-1545  
Prior Authorization Help Desk 877-518-1546  
Ohio Medicaid Drug List <http://medlist.ohio.gov>  
(This site currently includes all drugs required by Medicaid and those that require pre-cert).

### **Medicaid Consumer Hotline**

800-324-8680

### **Third Party Health Insurance (TPL)**

800-686-1516  
614-752-5786

### **Provider Enrollment**

800-922-3042

### **Bureau of Health Plan Policy**

[Medicaid.ohio.gov/CONTACT.aspx](http://Medicaid.ohio.gov/CONTACT.aspx)

### **Bureau of Long Term Care Services & Support (BLTCSS)**

(Ohio Home Care, nursing facilities, Waivers for Ohio Department of Aging and Department of Developmental Disabilities)  
614-466-6742

### **Surveillance & Utilization Review Section (SURS)**

800-841-0002

### **Bureau of Manage Health Care**

614-466-4693

### **Provider Network Management**

800-686-1516

### **Precertification for Psychiatric Admissions (Permedion)**

855-974-5393  
Fax 855- 974-5394